Deaconess Hospital

Pulse

New England Deaconess Hospital
185 Pilgrim Road
Boston, Massachusetts 02215

July/August 1989

PCT program is a success

The patient care technician program, established at the Deaconess in June of 1988, provides essential assistance to staff nurses, helps patient units run more efficiently, and offers a new career opportunity to nursing assistants and those interested in entering the health care field.

Patient care technicians (PCTs) provide support to staff nurses, handling some of the technical aspects of patient care and allowing the nurses more time to focus on higher-level skills. Judith Farias, R.N., manager of the PCT program/special projects, says, "The Nursing Department worked on this concept for about two years before the first class began. We wanted to respond to the nursing shortage by better utilizing health care personnel. Several of our nursing assistants had expressed a desire to do more for patients, and we wanted to use our professional nurses' skills more appropriately."

Prospective PCTs complete a three-month, tuition-free, educational program combining classroom work and clinical experience. Members of the Nursing staff who teach in the program include unit teachers, clinical specialists, and nurse clinicians. Representatives from Dietetics, Rehabilitation Services, and Radiation Therapy also participate. For clinical training, the student rotates to several units and is paired with a staff nurse during each assignment.

Geneva Hall, formerly a nursing assistant on Deaconess 4, completed the most recent PCT program. She says, "Some positions were going to be eliminated in our unit, and I already was interested in the PCT program. I was feeling kind of stale in my job and wanted more responsibility. Now I really enjoy the different things we're able to do—taking care of catheters, IVs, and dressings. It's given me more energy

(continued on page 2)

On Palmer 3, patient care technician Niels Billund changes a dressing along with Karen Lamson, R.N. Each PCT is teamed with a staff nurse to provide basic, technical patient care.

Joint Commission to survey Deaconess in fall

Time to wax the floors and make sure copies of minutes, patient records, and other documentation are in order—the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) is coming to survey the Deaconess this fall.

The Deaconess's last survey was in 1986, when a three-year accreditation was granted. Preparation for this fall's survey, which probably will occur in September or October, has included completion of self-survey forms by all hospital areas covered by JCAHO standards. The surveys are reviewed by a committee consisting of Joyce Tower, senior vice president for Operations; Albert Bothe Jr., M.D., chairman of the Medical Executive Committee; Elizabeth Wood, manager of Quality Assurance; Wendy Sandberg, Quality Assurance coordinator; and Sandra Sullivan, project coordinator.

"We are identifying trouble spots, putting correction plans in place where appropriate, and preparing accordingly so that we will be in full or as nearly full compliance as possible," says Tower. "Since our last survey, the JCAHO has developed new policies and standards which could present problems, especially given the space and other limitations of our physical plant. However, we believe we will be in substantial compliance with the majority of JCAHO standards," she says.

Formed in 1951, the Joint Commission is a private, not-for-profit organization dedicated to promoting quality healthcare services. It is governed by representatives of the American College of Physicians, the American College of Surgeons, the American Dental Association, the American Hospital Association, and the American Medical Association.

The JCAHO develops standards to evaluate specific aspects of hospital care by working with leaders in the healthcare industry. Formerly called the Joint Commission on Accreditation of Hospitals (JCAH), the name was changed in 1987 to reflect the broad spectrum of organizations to whom it provides accreditation and educational support services.

Farr elevator renovation: number two completed ahead of schedule

Farr elevator users will be happy to know that renovation of the second elevator was completed in mid-May, approximately two weeks ahead of schedule. Now there are two new green doors in the Farr lobby, indicating the renovated elevators. Before renovations began, all Farr elevator doors were brown with the word, "elevator" written up the side. Two old brown doors still remain, but not for long.

"When the three elevators that currently are operational work properly, riders should notice quicker response time as well as a faster and smoother ride," says Dennis Monty, manager of projects/design, Maintenance and Engineering. "When the next elevator is renovated, all functional elevators will go on a microprocessor-based [computer] system resulting in faster, more efficient service," he says.

Field installation specialists from Payne Elevator Company began renovation of the third elevator just after the second renovated elevator was turned over to the hospital. Plans call for the usual 17-week renovation period with completion expected in October. February 1990 continues to be the target end date of the project.

Thanks again to employees who continue to do their part by waiting a little longer and walking the stairs. Watch for indications of progress on the elevator progress poster recently mounted in the Farr elevator lobby, near the cashier. February 1990 and project end is not that far off.

Gaintner elected president of NEDH Corp.

On June 29, the Board of Trustees voted to appoint John Richard Gaintner, M.D., as president and chief executive officer of NEDH Corp. and New England Deaconess Hospital, effective July 31. The retirement of Laurens MacLure, current president, will be effective the same date.

A feature on the appointment of Gaintner, who has been president of Albany Medical Center in New York since 1983, will appear in the September *Pulse*.

Radiology achieves full Harvard teaching status

Effective July 1, the Deaconess Hospital Department of Radiology has been granted full status as an academic department of Harvard Medical School. Full teaching status means the department now interacts directly with the medical school regarding appointments, promotions, and other academic matters. Previously, the department related to the medical school through the Brigham and Women's Radiology Department.

"We've been working toward this goal for the past 10 years," says Melvin Clouse, M.D., chairman of Radiology. "To achieve full teaching status, one needs to demonstrate excellent clinical programs, very strong research activities, and the ability to attract top medical school graduates as residents. We've been very successful in all these areas. We've built up our clinical programs in many subspecialties. Our section chiefs are recognized nationally and internationally for their research activities. And our residency program, which began in 1978, now competes with the top programs in the country."

Laurens MacLure, hospital president, says, "This is a very significant accomplishment for Dr. Clouse and the entire Radiology Department. They are to be congratulated."

Radiology is the third Deaconess clinical department—along with Surgery and Medicine—to achieve full Harvard teaching status.

"None of this could have been done without the support of Laurie MacLure, Dick Lee [executive vice president], the hospital's trustees, and the other clinical departments," Clouse says. "And we also had the support of the other Harvard radiology departments and the Dean's office. We are grateful for their help and thank them for their assistance."

PCT program *(continued from page 1)*

and a more positive outlook. I'd always intended to go to nursing school some day—now I think I really will—and this program has been a great opportunity."

A member of the first PCT class, graduating in September 1988, Niels Billund now works on Palmer 3. "I had moved to the United States from Denmark, where I trained as a nurse. But I needed to learn about the American health care system and get acclimated to a new language and culture. The program was very good for me. Because we were the first class, we've had to work with the nurses to figure out exactly what the PCT's role would be. Now we're doing more and more, and I've become very comfortable with what I can do to help care for the patients."

According to Farias, other hospitals across the country have expressed interest in the PCT program. Several now are implementing or planning similar efforts. In addition, representatives of the American Medical Association recently met with Judith Miller, R.N., senior vice president for Nursing, and other department members to discuss the success of the program designed and implemented by the Nursing Department.

Marge Wiggins, R.N., director of medical/surgical Nursing, says, "We have surveyed everyone involved with the program—nurse managers, staff nurses, and the PCTs—and the response from all groups has been overwhelmingly positive. Our patients also have expressed satisfaction with the added care and support provided by the PCTs."

Farias says, "We are still making a few adjustments in terms of the appropriate division of the workload, but everyone is very pleased with the program's results. We've gotten some high-quality people as PCTs, and they are making a real contribution to patient care."

In a PCT training class, student Shelley Hamilton (right) learns cardiopulmonary resuscitation from Bev Green, R.N., IV therapy coordinator.

Photo contest winners provide picture-perfect decor for Farr stairwell

During the month of July, stair-walkers are in for a treat. As part of the Farr elevator renovation campaign, the Farr stairwell will house a photo display featuring the winners of the Deaconess employee photography contest. The nine winning photos were selected from 62 entries, which represented the contest theme—leisure—in a broad display of color, creativity, and flair.

"The variety of subject matter exhibits the wide range of leisure activities in which Deaconess employees engage," says Bradford Herzog, a free-lance photographer and contest judge.

The winners of the color category are as follows:

First place—John Zrebiec, M.S.W., Social Work, for "African Woman with Child";
Second place—Lissa Rockwood, R.N., Nursing, Farr 11, for "Bailey";
Third place—Jacqueline Lindberg, Cashiers, for "New England Autumn";
Honorable mention—Jacqueline Lindberg for "Quechee Gorge"; **Laurie McNeil,** Budgeting, for an untitled print; and **John Zrebiec,** for "Gazelle, Serengeti."

In the black and white category, the winners are:

First and second place—Pamela Meserve, Admission Lab, for "Morning Splendor" and an untitled print, respectively;
Third place—Janice Ronfeld, Blood Donor Room, for "Cymbalism."

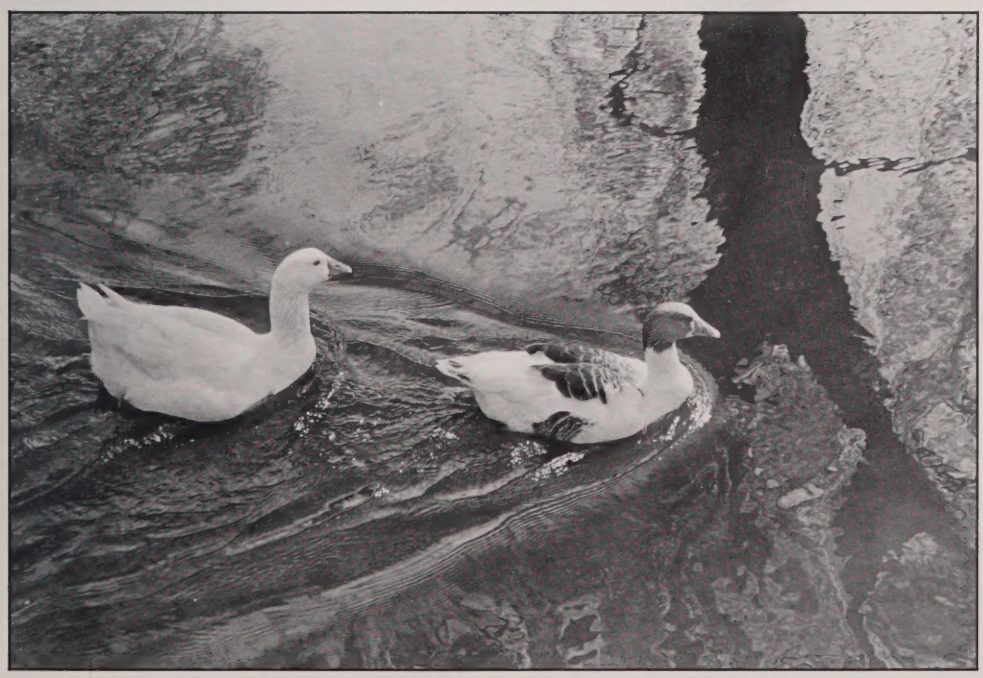
"African Woman with Child," by John Zrebiec, Social Work, took first place in the color category.

"We chose the winners based not only on the quality of the photos but also on the composition and the originality of the subject matter, among other criteria," says Tony Andrade, a graphic designer and another contest judge.

The judges agree that the first place "African Woman with Child" has a nice feeling to it. "Most people are afraid to move in so closely when taking photos," says Andrade.

"'Morning Splendor' is our choice for first prize in the black and white category because it has a nice sense of movement and design," says free-lance photographer Susan Huszar, the third contest judge.

The winners received their prizes at a June 28 reception where the winning photos were displayed. All participants were commended for their efforts. Keep on shooting!



The first place winner for black and white was "Morning Splendor" by Pamela Meserve, Admission Lab.

Pulse deadlines

Deadlines for *Pulse* submissions for coming issues are as follows:

September issue—**August 9**
October issue—**September 7**

Please send all submissions to Public Relations, Harris Hall, or call 2-8046.

Patient food service provides more for less

Since May 17, inpatients have received their meals in a new and more efficient manner that is helping to save the hospital time and money, while maintaining the Deaconess's high standards.

"We have streamlined the patient food service system, cutting costs while increasing efficiency and providing quality products to patients," says Carol Lang, M.S., R.D., director of Dietetics.

The program, developed following an in-depth analysis of the food service system, will save the hospital a quarter of a million dollars this year.

The new system introduces changes in the patient menu, the times when staff members collect meal requests, and the length of hot meal service. The patient menu was converted from a comprehensive, restaurant-style menu to a more limited menu which changes daily for two-week cycles. In addition, the number of modified menus was reduced. "The advantage of the new system is that patients can choose from a different assortment of foods each day," says Lang, "while allowing the hospital to reduce food inventory and overall daily production." As in the past, patients may write in some additional meal selections, which are reviewed for feasibility by a clinical dietitian or a diet technician. "By reducing the number of menu types, we now rely more on our staff to attend to the special needs of each patient," Lang says.

Previously, patients selected meals not long before meal times. The new system lets them select each day's meals the preceding evening, permitting Dietetics to forecast quantities needed and virtually eliminate unnecessary food preparation.

Although the new patient food service system will reduce costs and improve efficiency, patients like Mark Bernstein can still order balanced and attractive meals that meet their special needs. Dietitian Mary Anne Kackley, M.S., R.D., (right) and diet technician Cheryl DeMild review special requests and help patients make appropriate choices.

Likewise, the duration of hot meal service has been reduced from nearly three hours per meal to one hour and 45 minutes. For patients who cannot receive their meals during the regular hours, food service continues to provide well-balanced and attractive cold meals throughout the day. "This procedure is standard in hospitals throughout the country," says Lang.

The resulting tightening of operations has allowed many staff members to work in several areas of the department, which requires additional training. "The new system entails changes in many individual jobs," says Michele Clancy, M.B.A., R.D., assistant director of Dietetics. "With the staff's support and their willingness to work on changes, they have been real troopers.

"The Department of Nursing also has been especially instrumental in preparing for and introducing the new program, as have many others throughout the hospital," says Clancy.

"Everyone, from management to the food service workers, has contributed to making the new program a success thus far," says Lang. "Out of a budget-cutting endeavor, we have created a program that improves the efficiency of our system, while continuing to provide high quality clinical nutrition care and food service. The patients' needs are our top priority."

Deaconess in the news

Deaconess people in the news in the past few months include:

- **Alice Domar, Ph.D.**, behavioral medicine, was interviewed by the *Philadelphia Inquirer* regarding the Mind/Body Program for Infertility.

- **Jerome Groopman, M.D.** chief of hematology/oncology, was interviewed by the "CBS Evening News" and the *New York Times* regarding treatment benefits of early detection of the AIDS virus, and on the PBS program, "AIDS Quarterly," regarding laboratory research findings on rCD4.

- **James Levine, M.D.**, hematology/oncology, presented research at the annual meeting of the American Society of Clinical Oncology regarding GM-CSF and AIDS that was covered in an Associated Press wire story.

- **Mary O'Brien, R.N.**, Palmer 3 unit teacher, discussed the increased demands on nurses who care for patients with AIDS during a Palmer 3 weekly staff session led by **Carol Baer, R.N.**, and **Marion Longo, R.N.**, and taped for the Evening News on WBZ-TV (Ch. 4). Farr 11 staff nurse, **Joanne Harris, R.N.**, also was featured in the broadcast.

- **Joyce Tower**, senior vice president of Operations, **Philip Costello, M.D.**, radiologist, and **Carl Nickerson**, chief radiology technologist, were interviewed in several articles about gallstone lithotripsy for the *Woonsocket (R.I.) Call.*

Lab employees donate time to injured co-worker

When it became apparent that Joyce Cerny, chemistry laboratory technologist, was running out of sick time, many of her co-workers and supervisors generously gave some of their vacation time to Cerny so that she could continue recuperating from a serious skiing accident that occurred on December 31st.

After hearing about Cerny's accident, Joanne Casella, M.T., manager of Pathology, knew that Cerny would not be eligible for long-term disability for several months and that she did not have enough sick time to carry her through. She discussed the possibility of employees donating time with Dean Manheimer, vice president, Human Resources, and they agreed that lab staff employees could donate any amount of their vacation time to Cerny anonymously.

"We wanted to give staff the opportunity to donate time anonymously—so as not to put any pressure on them and to avoid having Joyce feel obligated to the individuals who donated," says Casella.

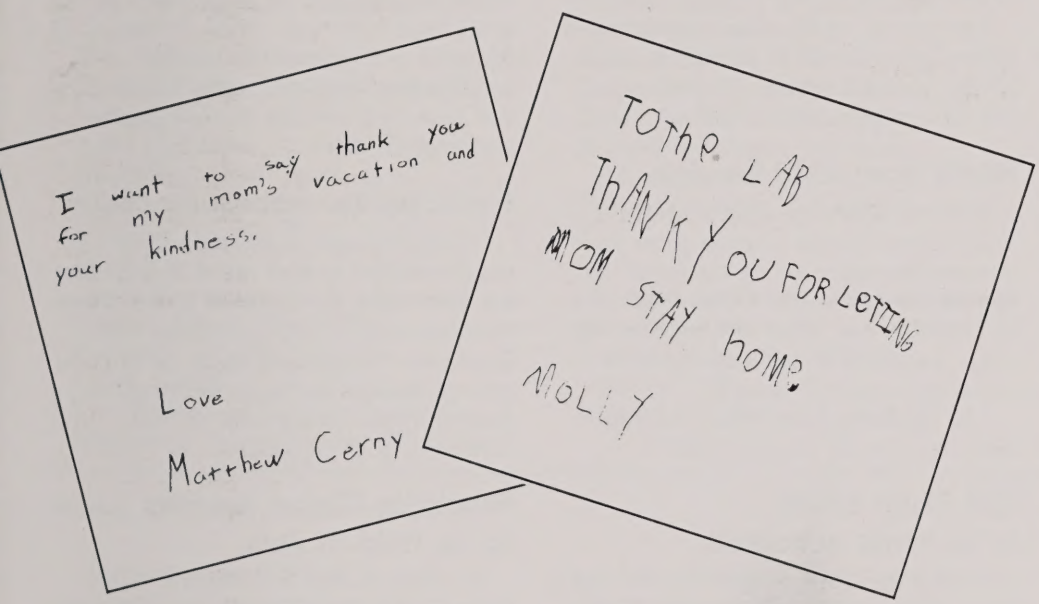
Word spread quickly throughout the Meissner Building, and employees—some who had never even worked with Cerny—began notifying Casella how much vacation time they were willing to donate.

"The staff was really shocked by Joyce's accident, and I think this was a way for them to do something for her in a concrete way," says Casella.

A tally of donated hours was kept and updated on a weekly basis until the goal of 390 hours, enough to carry Cerny over until she became eligible for long-term disability, was reached in May.

"When I found out from Mark Grubbs in Human Resources that people were doing this for me, I was floored," says Cerny. "This has been a very emotional time, and it's wonderful to know that I have this kind of support. I can't put into words how much their generosity is appreciated by me and my family," says Cerny.

In addition to donating vacation time, many of Cerny's co-workers in the chemistry lab rearranged how they did their jobs in order to compensate for her absence. "As usual, the staff took the initiative and came up with some very creative ways of getting the work done" says Cathy Riley, Supervisor, chemistry lab.



The children of Joyce Cerny, chemistry lab technologist, sent these cards to thank her co-workers for donating vacation time to help Cerny recuperate from a serious injury.

Recruitment update

During April and May, 41 new employees joined the Deaconess. Welcome to:

Stephanie Ambra, JCRT
Ruth Benjamin, Deaconess Medicine
Anne Bridgham, Radiology
Maria Campion, Nursing
Katharine Dawson, Nursing
Mary Doherty, EEG
Winifred Drayton, Medical Records
Julia Evans, Reimbursement
Mark Finders, Ph.D., Research
Cynthia Francescone, Nursing
Lynn Francis, Deaconess Surgical Associates
Susan Gutman, Research
Shelley Hamilton, Nursing
Eileen Hulme, Admitting
Yungnahn Ie, Research
Lenore Jackson, Research
Laune Katzman, M.D., Deaconess Medicine
Tom Kelly, Materials Management
Catherine LaRosa, Nursing
Helen Lawless, Research Administration
Elise Lipman, Deaconess Surgical Associates
Christine MacLean, Research
Helen Mohan, Nursing
Harvel Nelson, Materials Management
Jonathan Morrison, Dietetics
Anne Pappas, Research
Sherry Paquette, Deaconess Surgical Associates
Katherine Perry, Deaconess Surgical Associates
Heidi Pollard, Cardiology
Kim Ridder, Nursing
Rogelio Rodas, Physician Financial Services
Jeffrey Robinson, Radiology
Mamoru Sakaguchi, M.D., Research
Deborah Souza, Accounting
Macrey Speidel, M.D., Research
Teresa Starble, Surgery
Ann Stimson, Pathology
Teresa Tranchemontagne, Research
Leslie Warnsby, Physician Financial Services
Carol Wells-Federman, Behavioral Medicine
Kevin Wert, Physician Financial Services

Kennedy Hall renovations limit accessibility

Due to Kennedy Hall renovations, the library and classrooms will be closed for three two-week periods during the remainder of 1989. These periods are as follows: **Monday, July 24 through Sunday, August 6; Monday, October 2 through Sunday, October 15; Monday, December 4 through Sunday, December 17.**

During the entire renovation period, the rear door, located at the corner of The Riverway and Longwood Avenue, will be the only entrance to Kennedy Hall. The entryway and its corridor will be fully lit and camera-monitored by Security personnel at all times. Employees may enter by activating the electronic card reader with a Deaconess I.D. badge. Others authorized to use the rooms may call Rhoda May (2-9641) to arrange for entering the building.

The Deaconess welcomes new residents

Welcome to the new residents and fellows who have joined the staff of the Deaconess to continue their medical training during the coming year. This year there are 78 new residents: 45 in Medicine, 17 in Surgery, 6 in Pathology, 7 in Radiology, and 3 in Radiation Therapy.

To help identify these newcomers, Public Relations produces a brochure with photographs of new residents and fellows. New house staff members who have not yet been photographed should call Public Relations (2-8046). Brochures will be distributed in August and with the September *Report to the Medical Staff.*

Celebrate summer by giving blood

The Blood Donor Room reminds all employees that summer is a great time to give blood. Summertime area blood drives for employees are as follows: **Farr 3, Deaconess 3/Cardiology and Blood Bank**—July 9-15; **Farr 2/Radiology** July 16-22; **Deaconess 2/Dialysis, Pulmonary, Chemotherapy, Rehabilitation Services**—July 23-29; **Farr 1/Administration, Admitting, Medical Records, Chapel**—July 30-August 5; **Farr 1, Deaconess 1/Admitting Lab, Podiatry, Day Care, Triage**—August 6-12; **Farr and Deaconess basement/Cafeteria, Building Services, Mail Room, Engineering and Maintenance**—August 13-19; **basement pharmacy and satellite pharmacies**—August 20-25.

The Blood Donor Room would like to thank all who donated at the May blood drive held at the LMOB lab, and to encourage employees to continue to give during the summer months. New donor T-shirts are available, featuring the new slogan: "Donating blood is like riding a bicycle—once you do it, you never forget." For more information, call the Blood Donor Room (2-9085).

School of Nursing offices vacate Kennedy Hall

The School of Nursing administrative offices have moved to Palmer 2, while phone numbers remain the same. For information, call 2-8342.

News from food service

Effective Monday, July 3, Marriott Corporation Health Care Services has assumed management of the food service division of the Department of Dietetics. For more information, call Carol Lang (2-8171). Suggestions are welcomed and encouraged.

The Cafeteria Menu Hot Line has been temporarily discontinued.

Gift Shop shifts to summer schedule

During the summer months, the Gift Shop will be open on weekdays from 10 a.m. to 5:30 p.m. and on weekends from 11:30 a.m. to 4:30 p.m. The Thrift Shop will be closed during July and August. For more information call the Friends/Volunteers office (2-8044).

Tips for summer

With the arrival of summer weather, employees who go outdoors for lunch and breaks are encouraged to use Joslin Park or the mini-park at the corner of Pilgrim Road and the Riverway. Both areas have rubbish barrels for proper trash disposal.

Those riding bicycles, motorcycles, or mopeds to work are reminded that the only area for parking such vehicles is the Pilgrim Road Garage. Motorcycles and mopeds must be parked in the areas designated by garage attendants. Bicycles may not be taken inside hospital buildings or chained to posts or trees around the hospital grounds. They can be parked at no charge in the Pilgrim Road Garage where they should be locked to the inner garage railings without blocking walkways. The hospital cannot be responsible for any loss or damage.

Credit union reminds you . . .

The Alpha Credit Union's hours are as follows: Monday, Tuesday, Wednesday, and Friday, from 10 a.m. to 3 p.m., and Thursday from 2 to 4 p.m. Account balances are available by calling 2-8163 from 8 a.m. to noon on Thursdays and from 8-10 a.m. the rest of the week. For more information, call the Alpha Credit Union (2-8164).

August teleconference

An American Hospital Association teleconference entitled *"Customer Service in Action: Making It Work in the Hospital Setting"* will be offered on Tuesday, August 1, from 1-2:30 p.m. For more information, contact Media Services (2-8125).

Participants needed for study

The Autonomic Evaluation Unit needs men and women, aged 20 and older, for tests using non-invasive and painless measurements of blood pressure and heart rate. Participants must be in good general health. For more information, contact Chris Broadbridge or Roy Freeman, M.D. (2-8452).

Bioethics Grand Rounds to be held in July

Bioethics Grand Rounds will take place in Joslin Auditorium on Wednesday, July 26, at 1 p.m. John Kohring, in-house counsel, will give an overview of Massachusetts law regarding various aspects of medical treatment such as confidentiality and informed consent. For more information, call Media Services (2-8125).

Women still needed for Brigham osteoporosis study

Researchers at the Brigham and Women's Hospital continue to seek women, aged 40 and older, to participate in a study examining the effectiveness of Calcitonin nasal spray in the prevention of bone loss. Participants must be post-menopausal within five years. For more information, call Meryl LeBoff, M.D., or Kate Curtis (732-5669).

Service awards

Congratulations to the following employees who celebrate their service anniversaries in July and August:

30 years

Herbert Anderson, Engineering and Maintenance
Richard E. Lee, Administration

20 years

Melvin E. Clouse, M.D., Radiology
Macy Harris, Nursing
Nancy Hartshorn, R.N., Nursing
Joan Stevenson, Alpha Credit Union

15 years

Juan Cabrera, Dietetics
Americo Cortes, Materials Management
Ruth DeSoto, R.N., Nursing
Anne DeStefano, R.N., Nursing
Abel Fluery, Building Services
Suzanne Goon, R.N., Nursing
Maureen Houstle, R.N., Nursing
Geraldine Kelly, R.N., Nursing
Denise Korzeniowski, Microbiology
Marilyn Kozak, Blood Bank
Katherine Labadie, Dietetics
Lynne Ladega, R.N., Nursing
Joan Malinowski, R.N., Nursing
Marguerite Norton-Perisie, Medicine
Gertie Orr, Nursing
Samuel Shubrooks, M.D., Deaconess Medicine
Mary Stone, R.N., Nursing
Joanne Wade, Surgery
Chungte Wu, Pharmacy

10 years

Pamela Badger, R.N., Surgical Services
Theresa Carroll, Nuclear Medicine
Susan Dunnbier, R.N., Nursing
Thomas Fitzpatrick, Chemistry Lab
Douglas Horst, M.D., Medicine
Wendy Kimmel, R.N., Surgical Services
William Kohn, Chemistry Lab
Maryangel Laduc, Nursing
Susan McIntosh, R.N., Nursing
Janice Orlando, R.N., Nursing
Debra Savery, Microbiology
Richard Tranfaglia, Materials Management
Donna Voltolini, Pathology

5 years

Jacqueline Buchanan, Surgical Services
Francine Capuzzo, R.N., Nursing
Catherine Carr, Blood Bank
Veronica Carty, Nursing
Jannette Cavallo, R.N., School of Nursing
Nancy Collins, Chemistry Lab
Ronald Crain, Materials Management
Donna Daly, Hemodialysis
Sally DeFazio, Research
Antonio Deodato, Pharmacy
Mary Dowd-Peacock, R.N., Hemodialysis
Roberta Ferriani, Research
Annette Griffin, Admitting
William Hartner, Research
Pamela Hartzband, M.D., Deaconess Medicine
Nawfal Istfan, M.D., Research
Helen Jerrier, Electroencephalography
Maryanne LaFontaine, Dietetics
Maryellen Lebrun, R.N., Nursing
Ellen Magerowski, Clinical Pathology
Thomas Markees, Research
Carol McKenna, R.N., Nursing Services
Richard Nesto, M.D., Deaconess Medicine
Anthony Perfetti, Engineering and Maintenance
David Pladziewicz, M.D., Cardiology
Debra Santilli, R.N., Nursing

(This list was provided by Human Resources.)

News in brief *(continued from page 8)*

Marion Longo, R.N., M.S., C.S., psychiatric clinical nurse specialist, presented a poster to the Nursing Research Network of Boston entitled "Identifying major concerns of persons with AIDS."

Kenneth A. Marshall, M.D., plastic surgery, was elected to a two-year term as president of the Massachusetts Society of Plastic Surgery.

Ernest S. Mathews, M.D., neurosurgery, lectured on "Intracranial tumors—early diagnosis" at Providence Hospital.

William V. McDermott Jr., M.D., retired chairman of Surgery, was visiting professor of surgery at Berkshire Medical Center where he presented lectures on "Pathophysiology and the search for treatment of portal hypertension" and "Surgical management of metastatic colon cancer to the liver." In addition, he was visiting professor at the Hershey Medical School, Pennsylvania State University, and spoke before the Pennsylvania chapter of the American College of Surgeons.

Amin Nanji, M.D., Pathology, received the 1989 Wild Leitz Scientific Award of the Canadian Association of Pathologists. His award lecture was entitled "Dietary fats, chronic hypoxia, and experimental alcoholic liver disease."

Richard W. Nesto, M.D., cardiology, spoke to the American Geriatrics Society on the treatment of the elderly patient with coronary artery disease. He also presented a lecture to the American Diabetes Association on silent ischemia in diabetics.

Jonathan M. Niloff, M.D., chief of gynecology, spoke to the American College of Obstetricians and Gynecologists on tumor markers.

Bernadette Ryan, R.N., staff nurse, operating room; David Lewis, M.D., Surgery; and Roger Jenkins, M.D., F.A.C.S., chief of hepatobiliary surgery, co-authored an article in *Today's OR Nurse* entitled "Perioperative care of the liver transplant patient."

Deborah L. Sargent, diet technician, spoke to the North Shore chapter of Frazer and Wagner Marketing, Inc. on nutrition labelling and the seven dietary guidelines for Americans.

Anthony P. Silvestri, R.Ph., pharmacy manager, DHHCC, lectured on "Quality assurance and sterility testing of parenteral admixtures" at the Massachusetts College of Pharmacy and Allied Health Sciences.

Patricia A. Silvia, R.N., B.S.N., clinical nurse manager, DHHCC, directed a DHHCC course entitled "Current trends in home infusion therapy nursing."

Eileen M. Stuart, R.N., M.S.; John P. Deckro, R.N., M.S.; and **Carol Lynn Mandle, R.N., Ph.D.**, all of behavioral medicine, co-authored an article entitled "Spirituality in health and healing: a clinical program" in *Holistic Nursing Practice.*

Ann Webster, Ph.D., fellow, behavioral medicine, received a two-year post-doctoral cancer research fellowship from the Massachusetts division of the American Cancer Society.

Francis G. Wolfort, M.D., chief of plastic surgery, was named chairman of the local arrangements committee for the 1990 national meeting of the American Society of Plastic and Reconstructive Surgery.

Richard J. Baptista, M.S., R.Ph., president, Deaconess Home Health Care Corporation (DHHCC), and **Francis P. Mitrano, M.S., R.Ph.,** vice president for Operations, DHHCC, published an article on "Stability of cimetidine HCl and copper sulfate in a TPN solution" in *DICP, the Annals of Pharmacotherapy.* In addition, Mitrano, **Mary M. Der, B.S., R.Ph.,** staff pharmacist, DHHCC, and Baptista published an article entitled "Spreadsheet program with applications to home nutrition therapy" in the *American Journal of Hospital Pharmacists.*

George L. Blackburn, M.D., Ph.D., chief of surgical metabolism and nutrition; **Philip T. Lavin, Ph.D.,** Surgery; and **Nawfal Istfan, M.D., Ph.D.,** Medicine, co-authored an article entitled "Determinants of the pressor effect of phenylpropanolamine in healthy subjects" in the *Journal of the American Medical Association.*

Richard Caswell, R.N., C.N.O.R., preceptor/staff nurse, operating room, lectured on "The perioperative nursing care of the patient undergoing axillo-bifemoral bypass grafting for mycotic aneurysm," to the Maine chapter of the Association of Operating Room Nurses.

Paul Church, M.D., urology, gave a presentation to the American Urological Association on the use of transrectal ultrasound for prostate cancer screening.

Patricia Conway, R.N., transplant clinician; **Carole Davis, R.N.,** transplant nurse; and **Theresa Foley Hartel, R.N., C.,** transplant nurse, presented a poster to the Nursing Research Network of Boston on "Liver transplant recipients: symptom frequency, symptom distress, and quality of life."

John P. Deckro, R.N., M.S., behavioral medicine, presented a paper at the National Conference on High Blood Pressure Control entitled "Treating elderly hypertensive patients with non-pharmacologic interventions."

Joseph E. DiStefano, B.S., R.Ph., DHHCC, received the first annual Massachusetts Society of Hospital Pharmacists Research Award for his research on "Stability and compatibility of famotidine in a total parenteral nutrition solution." Co-authors were **Francis P. Mitrano, M.S., R.Ph.; Richard J. Baptista, M.S., R.Ph.; Anthony P. Silvestri, B.S., R.Ph.,** pharmacy manager, DHHCC; **John Palumbo, M.S.,** senior research associate and nutrition lab supervisor; and **Bruce R. Bistrian, M.D., Ph.D.,** chief of nutrition. DiStefano presented his study to the American Society of Hospital Pharmacists and the Massachusetts Society of Hospital Pharmacists.

Mary Doucet, R.N., M.S., critical care clinical specialist, presented a poster on the assessment of critical care nurses' knowledge of hemodynamic measurements at Nursing Research Day sponsored by the Nursing Research Network of Boston.

Jeffrey S. Dover, M.D., chief of dermatology, and **Kenneth A. Arndt, M.D.,** dermatology, co-authored an article on dermatology in the *Journal of the American Medical Association.*

Jane Frasca, R.N., vascular coordinator, was elected to a two-year term on the National Board of Trustees of the Society for Peripheral Vascular Nursing.

Robert Eyre, M.D., chief of urology, spoke on urological disorders of diabetes mellitus at a National Institutes of Health workshop.

Laurie Feldman, Ph.D., Research, received a First Independent Research Support and Transition (FIRST) grant from the National Institutes of Health for her research entitled "Membrane-derived growth factors in hematopoiesis," which examines how normal blood cell production may malfunction in leukemia and other blood cell malignancies.

Eugene Foley, M.D., and **Scott Shikora, M.D.,** senior surgical residents, presented papers to the American Society for Bariatric Surgery. In addition, Shikora was awarded the Surgery Resident's Award by the Society of Critical Care Medicine for his paper, "Work of breathing: a reliable predictor of weaning and extubation."

Harvey Goldman, M.D., chairman of Pathology, spoke to the Austro-asian division of the International Academy of Pathology in Sydney, Australia, on "Dysplasia and carcinoma in ulcerative colitis" and "Premalignant lesions of the esophagus." He also visited the pathology and GI units of hospitals in Sydney, Melbourne, and Brisbane.

Barbara B. Hooker, R.N., director, School of Nursing, spoke to the Council of Diploma Programs at a convention of the National League for Nursing.

Maureen Laflam, M.S., R.D., gastroenterology dietitian specialist, and **Carol E. Lang, M.S., R.D.,** director of Dietetics, co-authored a chapter on "Enteral nutrition management" in *Nutrition Support in Home Health.* Lang also presented "An update: metabolic nutritional assessment" to the Memphis Area Society for Parenteral and Enteral Nutrition.

(continued on page 7)

Deaconess Hospital

New England Deaconess Hospital
185 Pilgrim Road
Boston, Massachusetts 02215

Affiliated with NEDH Corp.

Non-Profit
U.S. Postage
PAID
Permit No. 18
Holliston, MA
01746

Pulse is published by the Public Relations Department, New England Deaconess Hospital, 185 Pilgrim Road, Boston, MA 02215, (617) 732-8046. Third-class postage paid in Holliston, MA, Permit (non-profit organization) No. 18.

Editor: Susan McGreevey
Contributors: Christine Hickey, Marcia Tabenken, Patricia Whalen